Customer Spotlight

That small business feel, coupled with excellent products and customer service, make EDGE a valued partner.



The Atlanta Regional Commission is charged with peering into the future and working with their partners across the community to plan for a better, brighter tomorrow. ARC is responsible for developing and updating the Atlanta Region's Plan, a long-range blueprint that details the investments needed to ensure metro Atlanta's future success and improve the region's quality of life. The 25-year plan, developed with ARC's community partners and with robust public input, aims to "Win the Future" by providing world-class infrastructure, building a competitive economy and ensuring the region is comprised of healthy, livable communities. And they don't settle for anything less than world-class products and customer service when it comes to their business partnerships either, which is why ARC chose EDGE as their office technology partner.

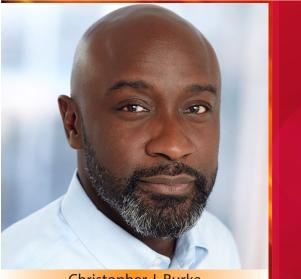
🕻 🕻 We've been partners with EDGE Business Systems since 2016, and EDGE has helped us optimize our office technology when no other company could.

We had a hodgepodge of office equipment—printers and copiers—all over the office with contracts from multiple vendors. We weren't efficient, compatibility was an issue, and managing everything was a nightmare. When Cha (Holmes, EDGE Partner) called me 4 years ago, he took the time to listen, ask the right questions, and develop a customized, network solution to streamline our office technology. Cha is an experienced business resource, and EDGE is not just a vendor, but a valued partner that makes us more efficient.

EDGE is not only competitive when it comes to pricing, but the level of customer service provided can't be beat, as validated in their excellent customer service scores.

When it comes to business partners, ARC has high standards. We wanted a reliable and responsive partner with a comprehensive solution, and we got all of that plus that personal touch.

EDGE is truly a great partner and I will continue to recommend them to other companies. They offer first-class, cutting-edge products and service, and no matter how much they grow, I know they'll never lose that small business feel. We couldn't be happier with our comprehensive and customized office technology solution and personalized service.



Christopher J. Burke General Services Manager





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